

Keeping you safe, keeping you in control

Easy read version

This booklet is for



Keeping you safe, keeping you in control



You or someone who knows you are worried about your safety. This is what we call a **safeguarding concern**.



Your views and wishes are important to us. We need to know what you want us to do.



Our job is to work with you and make sure you are safe and then see if there is anything we can do to make things better for you.

This is called safeguarding.

What happens next?



If we think you are in danger right now, we will work with you quickly to make you safe. I will tell you what is happening.



If we think you are NOT in danger right now, we will talk to you and decide what to do next.

Our promise to you

We will:

- Listen to you
- Make sure we tell you about everything we do
- Work with you or your advocate to make sure you are safe and in control whilst we find out more about the safeguarding concern
- Ask you what you would like to happen
- Tell you what our worries are
- Look into worries you might have
- Take your worries seriously
- Give you help and support



Your contact person for this safeguarding concern is

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I will let you know about what is happening about your safeguarding concern. You can get in touch with me if you have any questions.

Here is how you can get in touch with me:



Phone



Email



Please get in touch at these times:

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Signature

More information



As your contact person, I can tell you about anything you want to know.



You and your family can ask for some information sheets to read. They will tell you about some of the things you want to know.

I can help you understand these if you like.



- What abuse is
- The safeguarding process
- A guide to safeguarding meetings
- Information on advocacy
- Information for your family or carers
- What to do if you are unhappy with how the safeguarding was managed
- Information on mental capacity



These information sheets are also available on the Solihull Safeguarding Adults Board website: www.ssab.org.uk

